

Job/Employee Satisfaction

Employee satisfaction

In July 2016 an employee satisfaction survey has been carried out amongst the employees of the Hotelschool The Hague.

Hotelschool The Hague scores with a satisfaction score of 7.0 better than the national average of universities and higher education (6.7). Employees are satisfied, which results in loyalty. A high percentage of employees would recommend Hotelschool The Hague as an employer to acquaintances.

The employees of Hotelschool The Hague are most satisfied about the resources, safety, the contents of their work, the cooperation and the perspective.

Other results:

- 91% of the employees are proud to work for Hotelschool The Hague and 77% would recommend Hotelschool The Hague as an employer to acquaintances
- 89% of the employees say their work is inspiring.
- 93% is overall slightly to extremely satisfied about working at Hotelschool The Hague

Top 10 most positive aspects of working at Hotelschool The Hague on a scale from 1 to 10:

1. The collegiality within your department - 8.4
2. The safety at your workspace workplace - 8.3
3. The trust you receive from your line manager – 8.3
4. The fun in your work - 8.0
5. The variety in your work – 8.0
6. The freedom in carrying out and scheduling your own work – 8.0
7. Cooperation with your colleagues within the department – 7.9
8. The accessibility of your immediate superior – 7.8
9. The resources available in order to work safely – 7.5
10. Your working hours - 7.6

(Employee Satisfaction Survey, Integron July 2016)

“Our impression is that Hotelschool The Hague has good attention to the working conditions. There is a good view of the risks and the organisation is seriously committed to creating a healthy and safe working environment. We advise Hotelschool The Hague to continue on this road.”

Lennart Bron, Advisor and Ergonomic of HumanCapitalCare B.V.